

Support to implementation of Universal Health Insurance Reform in Armenia**Duration:** 01.07.2026 - 30.06.2028**Countries:**
Armenia**EU contribution:** € 1 500 000**Total budget:** € 1 500 000**Implementer:**Ministry of Health of the Republic of Croatia, Ministry of
Health of the Republic of Slovenia**Project description:**

The Twinning project “Support to the Implementation of Universal Health Insurance Reform in Armenia” supports the Armenian authorities in establishing a sustainable and efficient Universal Health Insurance (UHI) system in line with European good practices. The project will strengthen the institutional and technical capacities of the Ministry of Health and the Universal Health Insurance Fund to design, implement and manage the new health financing model. Through peer-to-peer cooperation between experts from Croatia, Slovenia and Armenia, the project will develop the legal, institutional and operational framework for UHI, improve actuarial and financial planning, strengthen provider payment and reimbursement mechanisms, and support the development of digital solutions necessary for the effective management of the system. The project will also enhance the capacities of key institutions through training, knowledge exchange and practical guidance, ensuring that the reform is evidence-based, transparent and financially sustainable. Ultimately, the project aims to improve access to quality healthcare services and contribute to better health outcomes for the population of Armenia.

Expected results:

1. Legal and organisational frameworks of the UHI system are strengthened to ensure adequate, qualitative and preventive health care to people.
2. The operational capacities of the staff of UHIF to implement methodologies and procedures are strengthened and allow efficient functioning of the structure.
3. Contracting and actuary procedures are in place and respond to international standards.
4. Electronic tools are developed and implemented.
5. Communication tools are developed and communication capacities are strengthened to ensure effective communication with insured persons, healthcare providers and the public